しまむらごうプループ

Medium-Term Management Plan 2027

The Next Challenge—Pursuing Growth





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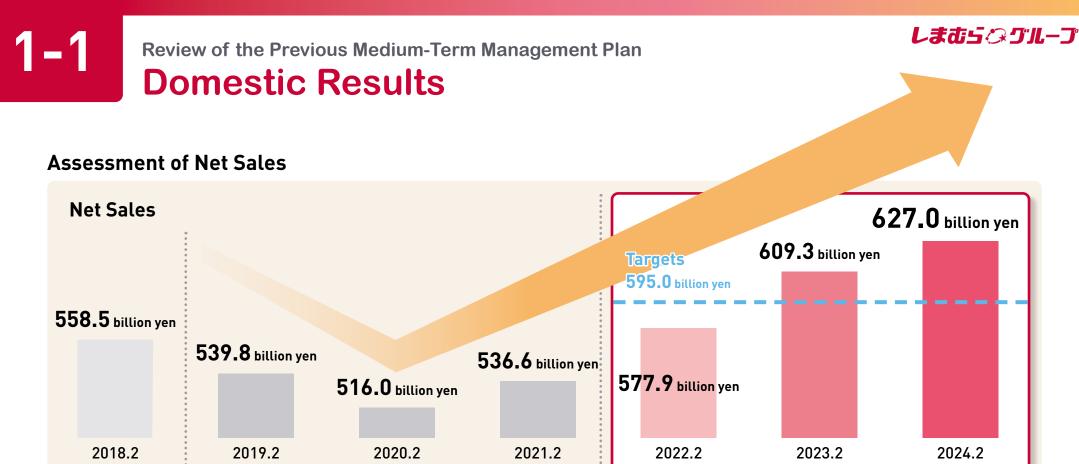


Review of the Previous Medium-Term Management Plan Domestic Results

Assessment of KPIs

1-1

	FY 2/2021 Results	FY 2/2024 Targets	FY 2/2024 Results	Assessment
Net sales	536.6 billion yen	595.0 billion yen → Revised upward to 628.0 billion yen	627.0 billion yen	0
Operating profit	38.1 billion yen	49.3 billion yen → Revised upward to 54.5 billion yen	54.9 billion yen	0
Operating profit ratio	7.1 %	8.3 % → Revised upward to 8.7%	8.8%	0
Number of store openings	³ -year period 110 stores	^{3-year period} 100 stores	^{3-year period} 89 stores	×
ROE	7.0 %	7.0% over → Revised upward to 8.0% or higher	9.1 %	0



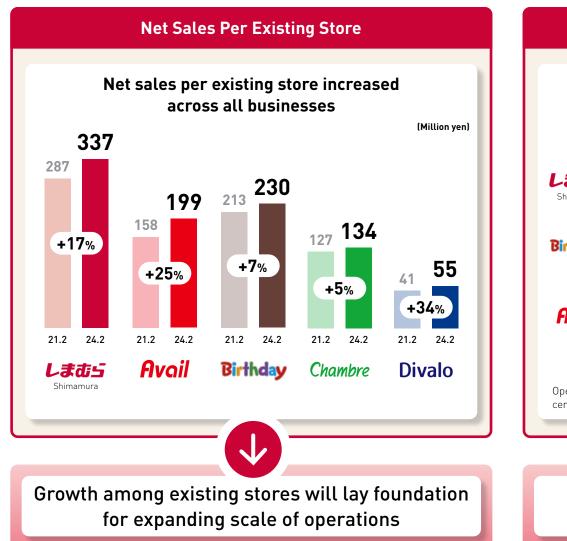
← Medium-Term Management Plan 2024 →

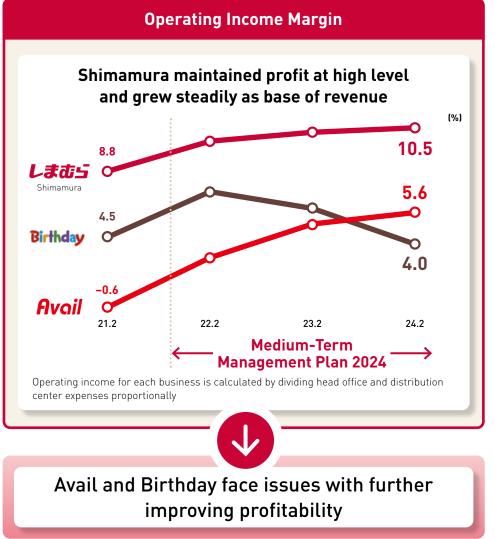
Positives	 Domestic sales targets reached one year ahead of schedule Medium-Term Management Plan 2024 facilitated a V-shaped recovery following a consecutive three-year decline from FY 2/2018 to FY 2/2020 Fell short of net sales target for e-commerce (7.2 billion yen, or 60.4% of target) 		627.0 billion yen
			595.0 billion yen
Negatives	 Target was not achieved due to priorities of eschewing third-party logistics and increasing the profit margin of proprietary e-commerce; however, continuing customer referrals between physical stores contributed to higher sales at these stores 	Target achieve- ment ratio	105.4%

← Medium-Term Management Plan 2021 →

Review of the Previous Medium-Term Management Plan Domestic Results

Assessment of Results by Business (Net Sales Per Existing Store, Operating Income Margin)

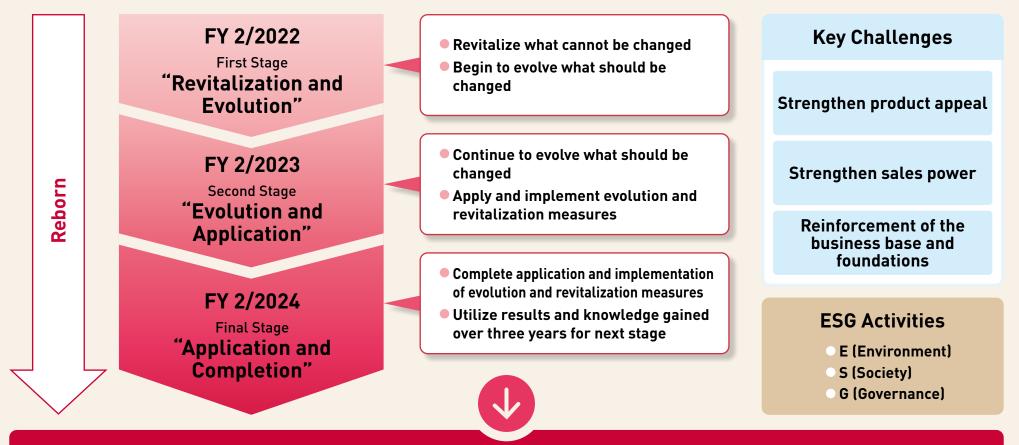




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Review of the Previous Medium-Term Management Plan Basic Policy

Basic Policy



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Over its three-year period, the previous medium-term management plan "Reborn" lived up to its name, returning the Shimamura Group to its original brilliance while laying the **foundation for the Group's next stage of growth**

1-2 Review of the Previous Medium-Term Management Plan **Basic Policy**

Efforts to Address Key Challenges

Policy	Initiatives	Results	Assessmer
	Strengthen the product brand appeal	Increased product brand appeal by enhancing development of private brand and joint development brand (PB/JB) products, and planned products (col- laborations with influencers and products featuring popular characters)	
Strengthen Product Appeal	Strengthen supply chain	Established a production system that can hedge against risks such as those related to short-term production, fabric contracts, and line contracts by strengthening cooperation with business partners	0
	Strengthen individual store response according to store and regional characteristics	Improved products, sales promotions, and sales floors by region and store, leading to increased sales at existing stores	
Strengthen Sales	Diversify sales promotion methods	Made segment-specific sales promotions and was effective in increasing sales, thanks to minimizing the use of insert flyers and expanding digital advertising	\circ
Power	Improve sales floor layouts	Completed the transition to new layouts at all Shimamura, Avail, and Birthday stores, and improvements are underway to make sales floors more accommodating to shoppers	U
	Expand and strengthen e-commerce	Achieved a high profit margin, although the e-commerce ratio target of 2% was not achieved due to a policy of eschewing third-party logistics and increasing the profit margin of proprietary e-commerce	
Reinforcement of	Promote DX	Improved the efficiency of store work through use of tablets, but utilization of purchasing data analysis driven by customer management systems will not be considered until the next medium-term management plan	
the Business Base and Foundations	Relaunch Divalo business, operator of specialty shoe stores	Grew sales at existing stores after establishing a store format featuring shoes, women's clothing, and fashion accessories; opened two new stores, but profitability is an issue	Δ
	Optimize expenses	Significantly reduced SG&A expenses ratio through digitalization of advertis- ing while actively increasing wages	

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1-3 Review of the Previous Medium-Term Management Plan **ESG Activities**

Assessment of ESG Activities

	Priority issues	Indicator	FY 2/2024 Targets	FY 2/2024 Results	Assessment
	Circular economy promotion	Complete recycling ratio of hangers*1	60.0%	60.1%	0
Е	Reduction of GHG emissions	Zero product disposal* ²	Zero product disposal	Zero product disposal	0
		Purchase ratio of sustainable products* ³	20.0%	35.3%	0
	Sustainable procurement	Usage ratio of sustainable auxiliary materials*4	100%	100%	0
E	S Activities by diverse human resources	Ratio of female managers*5	20.0%	17.6%	×
5		Employment ratio of people with disabilities	5.0%	4.7%	×
G	Governance tightening	Number of non-implemented principles of the Corporate Governance Code	Zero non-implemented principles	Zero non-implemented principles	0

*1 Plastic hangers in the Company's designated colors that come with products *2 Shimamura has currently achieved zero product disposal. We will continue these initiatives in the future. *3 Shimamura business private brand (PB) CLOSSHI *4 Shimamura business PB CLOSSHI and PBs of other businesses *5 Ratio of female managers in the senior class and above



Evaluation of ESG Activities by External Parties

Listed on four of six ESG indexes adopted by GPIF

Listed on following ESG indexes

- MSCI Japan Empowering Women Index (WIN)*
- FTSE Blossom Japan Sector Relative Index
- S&P/JPX Carbon Efficient Index
- Morningstar Japan ex-REIT Gender Diversity Tilt Index

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About MSCI ESG Ratings

MSCI ESG Ratings are given to companies worldwide based on their ESG initiatives and information disclosure, and Shimamura Co., Ltd. has received an MSCI ESG Rating of "BBB"



2023 CONSTITUENT MSCI JAPAN EMPOWERING WOMEN INDEX (WIN)

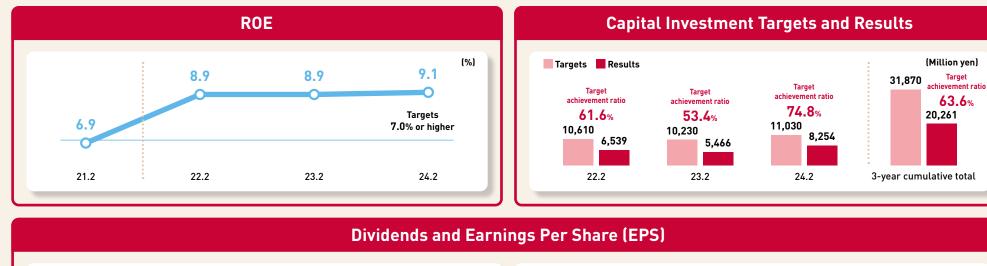
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レまむらのゴループ Medium-Term Management Plan 2027

Assessment of Capital Policy





* Pre stock split dividends and EPS amounts

Return on Capital

- ROE remained stable at around 9.0% due to growth in net income, facilitating a high return on capital
- Conducting business with an awareness of capital costs and return on capital was discussed actively at Board meetings and reflected in Medium-Term Management Plan 2027

Allocation of Managerial Resources

• Capital investment remained an issue, with low levels continuing in relation to insufficient store openings, and unused amounts being transferred to internal reserves

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• Dividends were provided stably and according to plan with a dividend payout ratio of 25.0% and DOE of approximately 2.0%. The Board of Directors discussed the suitability of the dividend policy as preparation for Medium-Term Management Plan 2027



Review of the Previous Medium-Term Management Plan Challenges for the Next Medium-Term Management Plan

Major Challenges in the Next Medium-Term Management Plan

Reconstructing Our Business Portfolio

Shift from an earnings structure rooted in the Shimamura business to a structure that secures earnings Groupwide

Strengthening Our Product Appeal and Sales Power, Reinforcing Our Business Base and Foundation

Fine-tune initiatives implemented under Medium-Term Management Plan 2024 while taking on new challenges

Improving Our Capital Policy

Improve capital efficiency and allocate managerial resources appropriately to increase sustainable growth and corporate value

Implementing ESG Initiatives

Further promote a sustainable "ESG response by Shimamura" through our main businesses

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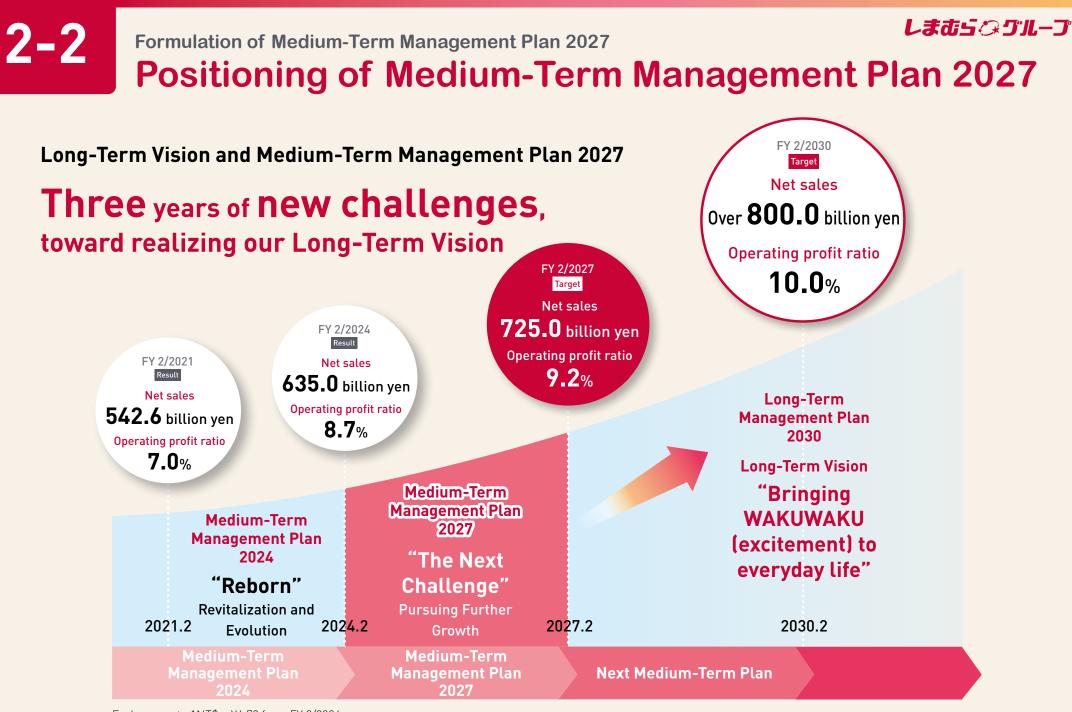
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Formulation of Medium-Term Management Plan 2027 Risk Identification for Medium-Term Management Plan 2027

Redefining Risks

2-1

	External Risks	Business Activity Risks	Management Infrastructure Risks
Highest Priority Risks (S/A rank)	 Abnormal weather Domestic population decline, declining birthrate, aging population Rising prices of energy and raw materials Rapidly fluctuating exchange rates Intentional threats (cyberattacks, unauthorized access, etc.) 	 Insufficient number of new store openings Decrease in number of existing stores caused by expired contracts Increase in purchasing costs Delays in response to changing market demands Decrease in product quality Insufficient capacity at Transfer Centers Increase in delivery costs Facility breakdown and aging Decrease in productivity caused by increase in work 	 Delays in changes to strategy and portfolio Damage to corporate image caused by rumors, media reports, etc. Labor shortages Lack of human resources Delays in addressing workstyle reforms Delays in cultivating successors Deterioration of organizational communication Delays in addressing ESG issues Aging system infrastructure



Exchange rate 1NT\$ = ¥4.79 from FY 2/2024

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 - **Reinforcement of the Business Base and Foundation**
 - **Promotion of ESG Activities**
 - 3-4 Capital Policy

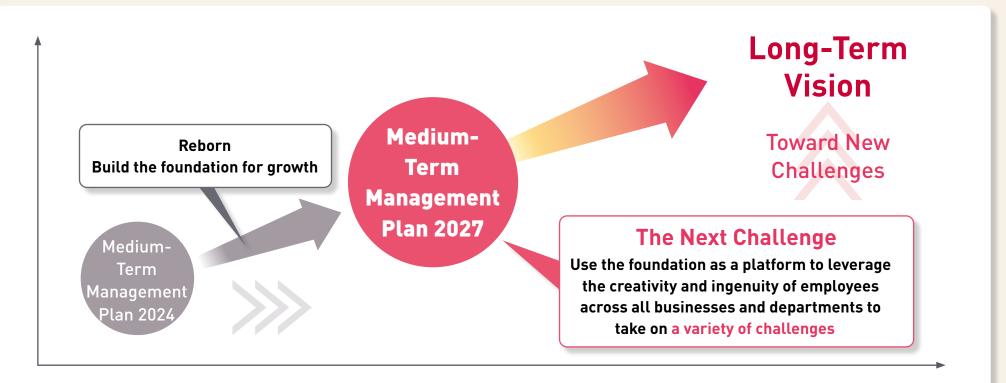




Basic policy

"The Next Challenge (Pursuing Further Growth)"

We will harness the creativity and ingenuity of our employees to build upon the strengths of the Shimamura Group.
 We will expand our scale of operations by driving up performance in existing stores and making active efforts to open new stores, while conducting efficient operations to increase profitability.



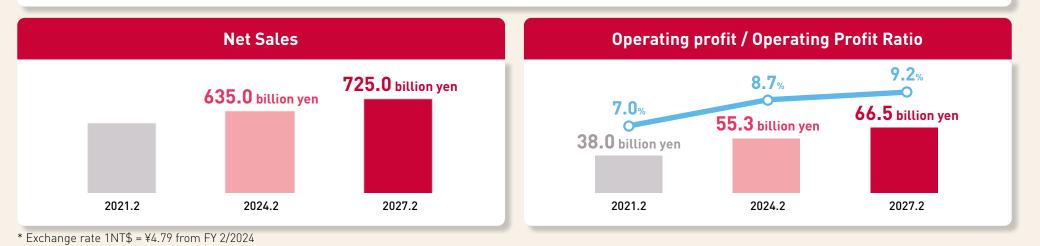


The New Medium-Term Management Plan: Next Challenge **Numerical Targets**

Numerical Targets (Consolidated)

<u>3-2</u>

	Medium-Term Ma	Medium-Term Management Plan 2024		
	FY 2/2021	FY 2/2024	FY 2/2027 (Targets)	
Net sales	542.6 billion yen	635.0 billion yen	725.0 billion yen	
Operating profit	38.0 billion yen	55.3 billion yen	66.5 billion yen	
Operating profit ratio	7.0%	8.7%	9.2%	
ROE	7.0%	8.8%	9.0% or higher	
Domestic store openings (3-year period)	110 stores	89 stores	150 stores	



16) **レまむら クリループ** Medium-Term Management Plan 2027



Overall Structure

Three Measures Aimed at Realizing Our Long-Term Vision

Three Measures for Realizing the Long-Term Vision **Reinforcement of the Business Base** Initiatives to Solve ESG Issues **Growth Strategies** and Foundations Environment initiatives Business portfolio reconstruction HR strategy Elevation of sales in existing stores Promotion of digitalization Society initiatives Product strategy, sales strategy Reconstruction of the logistics network Governance advancement Strategy for store opening Expansion of the e-commerce business

Medium-Term Management Plan 2027

Growth Strategies

- Reconstruction of business portfolio
- Elevation of sales in existing stores
- Strengthening of product appeal
- Strengthening of sales power
- Expansion of store openings, relocations, and renovations
- Expansion of e-commerce business
- Entrance into new business overseas

Three Measures for Realizing Growth

Reinforcement of the Business Base and Foundations

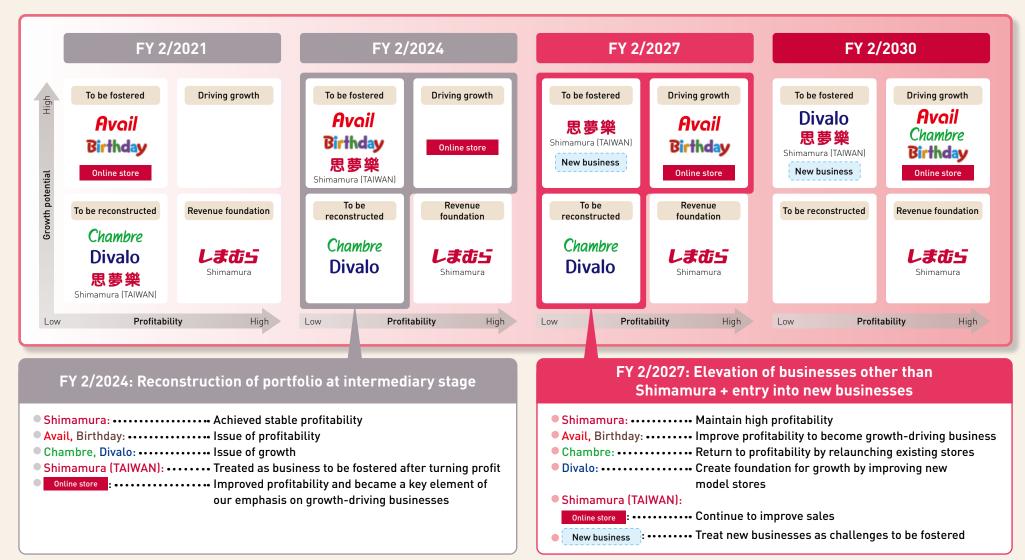
- Implementation of medium-term human resources strategy for a good company
- Increase in productivity through digitalization
- Reconstruction of supply chain

Initiatives to Solve ESG Issues

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- Circular economy promotion
- Reduce GHG emissions
- Sustainable procurement
- Success for a variety of human resources
- Emphasizing the role of apparel infrastructure
- Governance advancement

Growth Strategy—Reconstruction of Business Portfolio



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Growth Strategy—Elevation of Sales in Existing Stores



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- Strengthening product appeal: Broaden product lineup to expand range of target customers P20
- Strengthening sales power:...... Utilize customer management system to facilitate effective sales promotions P21
- Expansion of
- E-Commerce Business: Promote an Online Merges with Offline (OMO) strategy to expand mutual use of e-commerce and brick-and-mortar stores P25
- Expansion of Store Openings, Relocations, and Renovations: Relocate stores to expand regional shares and renovate to improve store loyalty P22



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Growth Strategy—Strengthening of Product Appeal

Increase Brand Power

Boost brand power and increase store loyalty

- Develop mega-hit items
- Expand lineup of high-price range products
- Evolve proprietary brands and planned products

Expand Product Lineup

Broaden product lineup to expand range of customers

- Expand product categories
- Expand available clothing sizes
- Expand target age rangeplanned products

Enhance Product Development

Utilize more sophisticated data analysis to strengthen product development

- Develop products involving collaborations with influencers and products featuring popular characters based on analysis of demand and trends
- Utilize customer target analysis to optimize product mix



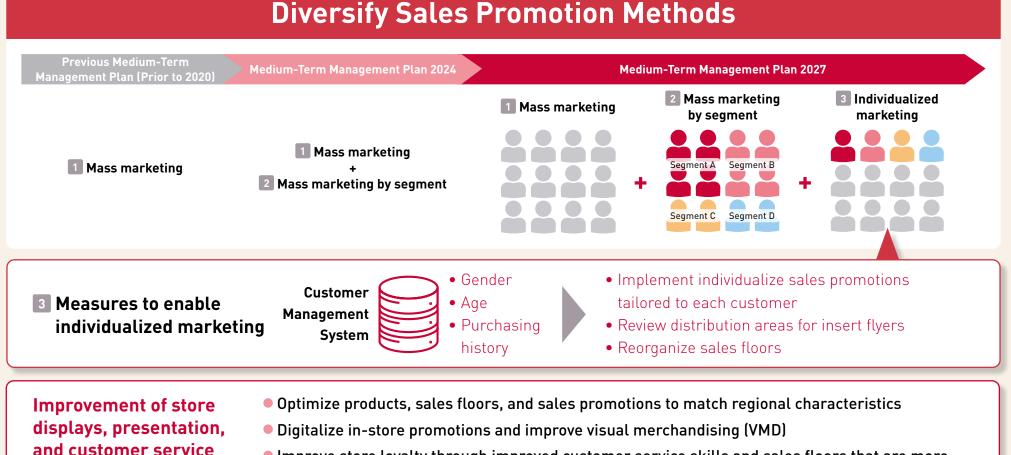
Initiatives for More Sophisticated Data Analysis (Market Research Department)

- Research trends and demand using social media and search analysis to reveal potential new products
- Utilize customer membership data to analyze purchasing trends and improve product mix

20) レまむらつ プループ Medium-Term Management Plan 2027



Growth Strategy—Strengthening of Sales Power



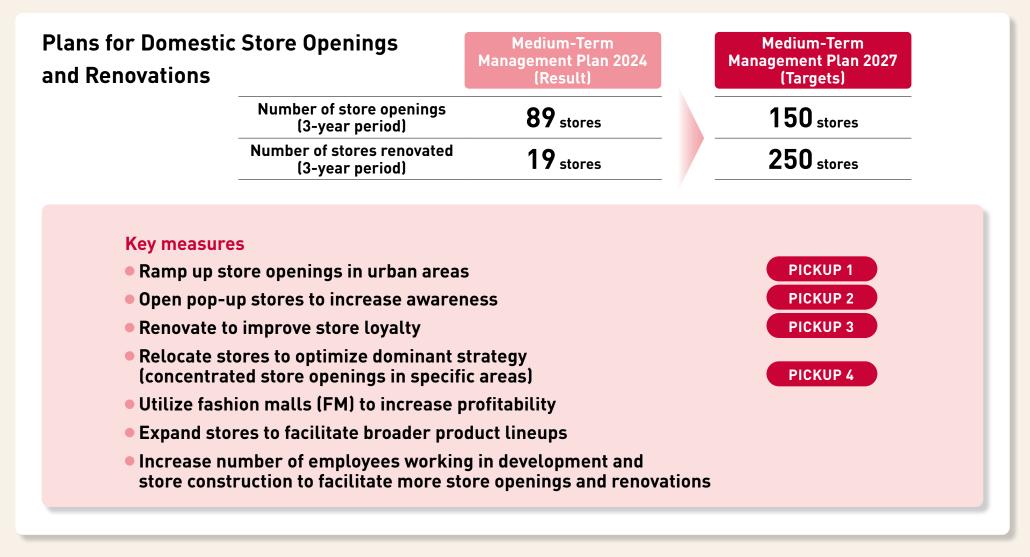
Improve store loyalty through improved customer service skills and sales floors that are more accommodating to customers

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skills



Growth Strategy—Expansion of Store Openings, Relocations, and Renovations



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Growth Strategy—Expansion of Store Openings, Relocations, and Renovations

PICKUP 1 Ramp Up Store Openings in Urban Areas

To date: Development of high-density stores using dominant strategy, with focus on suburban areas

Going forward: Expansion of store openings to include highly populated urban areas in addition to suburban areas

Key points

- Utilize e-commerce purchasing data to understand underlying customer needs in urban areas
- Increase net sales to floor area ratio by increasing store openings in urban areas where strong profitability is expected
- Increase number of employees working in development and store construction

PICKUP 2 Open Pop-Up Stores to Increase Awareness

To date: Low awareness of Shimamura in urban areas, with low number of stores

Going forward: Greater awareness in urban areas by opening pop-up stores, which bear less risk

Key points

- Build Shimamura fanbase by opening stores in urban areas
- Direct customers from pop-up stores toward e-commerce



Hakata Bus Terminal store





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Pop-up store at a department store

Pop-up stores at events



Growth Strategy—Expansion of Store Openings, Relocations, and Renovations

Updated air

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PICKUP 3 Renovate to Improve Store Loyalty

To date: Renovation of stores with noticeable deterioration, focusing on stores with top sales

Going forward: Active renovation of stores that have deteriorated over time, regardless of sales activity

Key points

- Improve store loyalty, which will increase sales, through improved shopping environments
- Reduce power consumption and CO₂ emissions by upgrading to latest energysaving equipment
- FY 2/2024 results: Net sales increased by 5–12% after renovations

PICKUP 4 Relocate Stores to Optimize Dominant Strategy

To date: Open stores in vacant area based on existing store locations

Going forward: Close underperforming stores and relocate stores in areas undergoing a commercial shift

Key points

- Improve profitability by rebuilding area dominance
- Operate multiple business in line with relocation
- Increase number of employees working in development and store construction



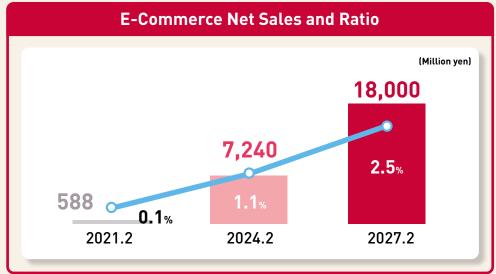
Latest LED

Interior renovations



Past example: Maintained total sales while consolidating Shimamura business from 4 stores to 3

Growth Strategy—Expansion of E-Commerce Business



Promotion of OMO Strategy

Expand use of both stores and e-commerce through unified management of member information

Utilization of Customer Management System

Utilize data related to gender, age, purchasing history, and other factors to support recommendations and other sales promotions

Product Strategy

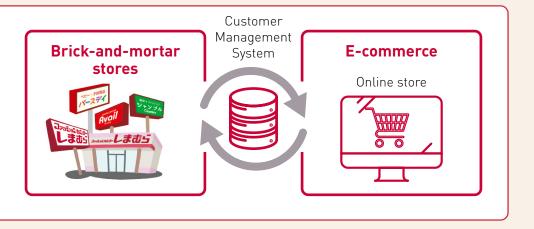
• Increase range of planned product appeal exclusive to e-commerce

Discover new influencer products, character products, etc.

• Expand handling of products that complement store lineups Due to space limitations, brick-and-mortar stores cannot handle large items such as Hina dolls and irregular clothing sizes (SS/S, 5L/6L)

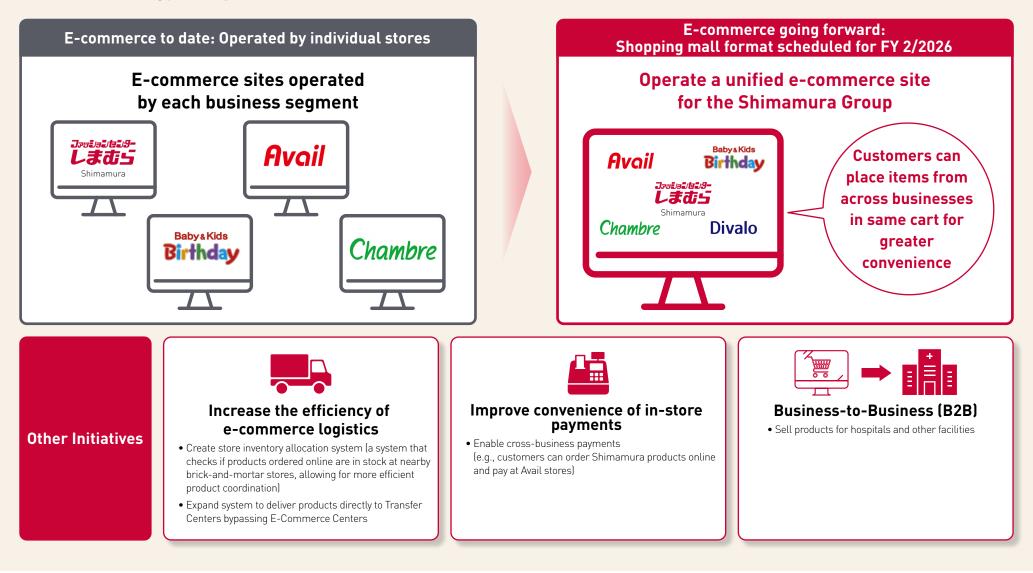
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• Launch Di business (scheduled for FY 2/2026)





Growth Strategy—Expansion of E-Commerce Business (Domestic)



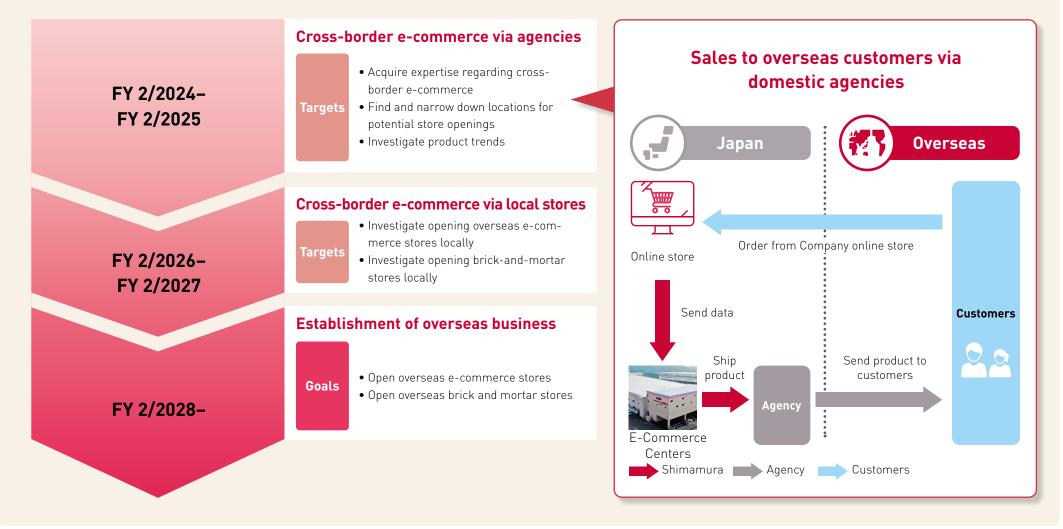
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Growth Strategy—Entrance into New Business Overseas

Establish Overseas Business via Cross-Border E-Commerce

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Reinforcement of the Business Base and Foundations—Implementation of Medium-Term Human Resources Strategy for a Good Company

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Create an organization that helps achieve Maximize employee performance long-term management plans Establish talent management system to facilitate strategic alloca-Realign organization in line with business expansion tion of resources • Secure new and develop existing human resources capable of Update vision of ideal human resources and expand employee trainaddressing complex management issues ing accordingly • Secure and assign human resources necessary and appropriate to ensuring efficient business operations and reassign them appropriately A "good company" with comfortable and rewarding work conditions Create a satisfying work Diversity, equity, and inclusion environment Restructure salary system and conduct fair worker evaluations Ratio of female managers 23% (by FY 2/2027) Stores: Expand training aimed at increasing number of candidates Continue initiatives that lower turnover rate. for senior positions and diversify recruitment methods Research and conduct engagement surveys Head office: Expand measures to help women continue their careers over the long term and implement curriculum for promoting the success of women Maintain 5% employment rate of people with disabilities Expand support system for work-life balance (childcare/nursing) care support)

Reinforcement of the Business Base and Foundations—Increase Productivity Through Digitalization





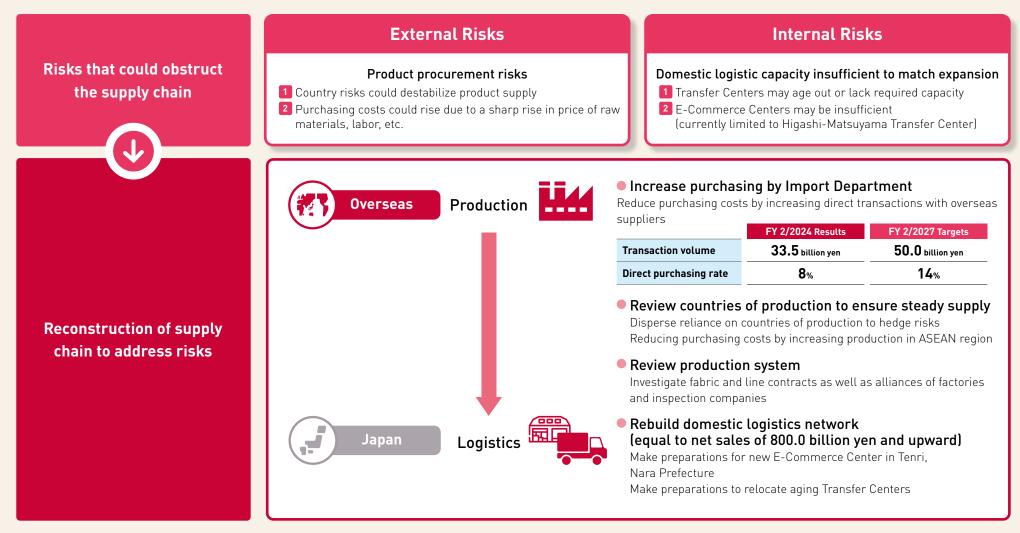
Tablets

Digital point of purchase (POP) marketing

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Reinforcement of the Business Base and Foundations—Reconstruction of Supply Chain



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Initiatives to Solve ESG Issues



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Accomplishing Our Management Mission Accomplish our management plan through sustainable growth

Accomplishing Our Management Plan Put forth a sustainable **"ESG response by Shimamura" through our main businesses**



Initiatives to Solve ESG Issues

	Priority issues	Initiative Items and Targets	Applicable SDGs
	Circular economy promotion	Complete recycling ratio of hangers 90.0%*1	11 маринин гара 12 магилан 13 арин 14 ин ман 15 оно 15 он
		Complete recycling ratio of plastics 50.0%*2	
Е	Reduction of GHG emissions	Continuation of zero product waste* ³	11 можный слов. 12 неконолы 13 сом. 14 но можны 15 ин. моторосствя 3 сом. 14 но можны 15 ин.
E		GHG emissions (Scope 1 and 2) 60% reduction (compared with 2013)	
	Sustainable procurement	Ratio of sustainable products 40.0%*4	11 scoweright 12 increases 13 column 14 internation 15 increases
		Continuation and evolution of suppliers' CoC compliance structure	
	Activities by diverse human resources	Ratio of female managers 23.0%*5	5 GANNAR 5 GUALAR 5 G
		Employment ratio of people with disabilities 5.0%	
S	Enhancement of roles of the clothing infrastructure	Sales target 130 million yen*6	
		Implementation of traveling sale and acceptance of shopping tours	
		Expansion of online store	
	Evolution of governance	Promotion of debate over the growth strategies and capital policy	
		Continuation and evolution of risk management	16 relation in the second seco
G		Fostering of successors	
		Ensuring diversity and appropriate scale of the Board of Directors	

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*1 Plastic hangers in the Company's designated colors that come with products *2 Transparent plastic for product protection used at the time of delivery (made of polypropylene) *3 Shimamura has currently achieved zero product disposal. We will continue these initiatives in the future. *4 Private brand (PB) products across all businesses *5 Ratio of female managers in the senior class and above *6 Total sales from traveling sale, shopping tours and online store for the elderly in the Clothing



KPIs and Allocation of Managerial Resources

Capital Efficiency	Shareholder	Returns	Financial Security
ROE 9.0 % or higher	Dividend payout ratio Approx. 35.0 %	DOE Approx. 3.0 %	Liquidity-on-hand ratio Approx. 4 months
* Level exceeding cost of equity			

Managerial Resource Allocation Policies

> We aim for appropriate allocation of managerial resources to increase corporate value and achieve sustainable growth.

We strive to expand scale through active investments in growth and increase shareholder returns by reviewing our dividend payout ratio, while maintaining a stable financial base.

ources	Growth Investment	Allocate approx. 50% of managerial resources toward expanding scale of business
erial resou	Shareholder Returns	Review dividend payout ratio to increase shareholder returns
Managerial	Internal Reserves	Maintain suitable reserves in consideration of risk preparedness and mobility

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The New Medium-Term Management Plan: Next Challenge Capital Policy

Growth Investment

Growth Investment Policies

- The Shimamura Group will expand investments in order to achieve continuous growth.
- We will work toward improving performance and contributing to all stakeholders by elevating the quality of stores, products, personnel and DX, and boosting productivity through investments in the expansion of the business scale.
- We will allocate approximately 50% of managerial resources for investments in sustainable growth.

Managerial Resources

Approach to Managerial Resources

- Managerial resources are funds obtained through cash flows from operating activities (operating CF).
- Over the three-year period of Medium-Term Management Plan 2027, we expect to allocate managerial resources amounting to approx. ¥150.0 billion, of which ¥80 billion—more than half—will be allocated to growth investments.

Medium-Term Management Plan 2024

Existing Continuation of Existing Investments

Ratio of managerial resources allocated to growth investments 10–20%

Key Investment-Related Results

Investments in new store openings (buildings)

Investments toward strengthening foundation • Investments in systems and human capital

 $\ensuremath{\mathsf{3Capital}}$ investments over the three-year period remained low due to insufficient store openings and other factors

Uninvested portion allocated to internal reserves

Medium-Term Management Plan 2027

Shift Toward Investments in Sustainable Growth

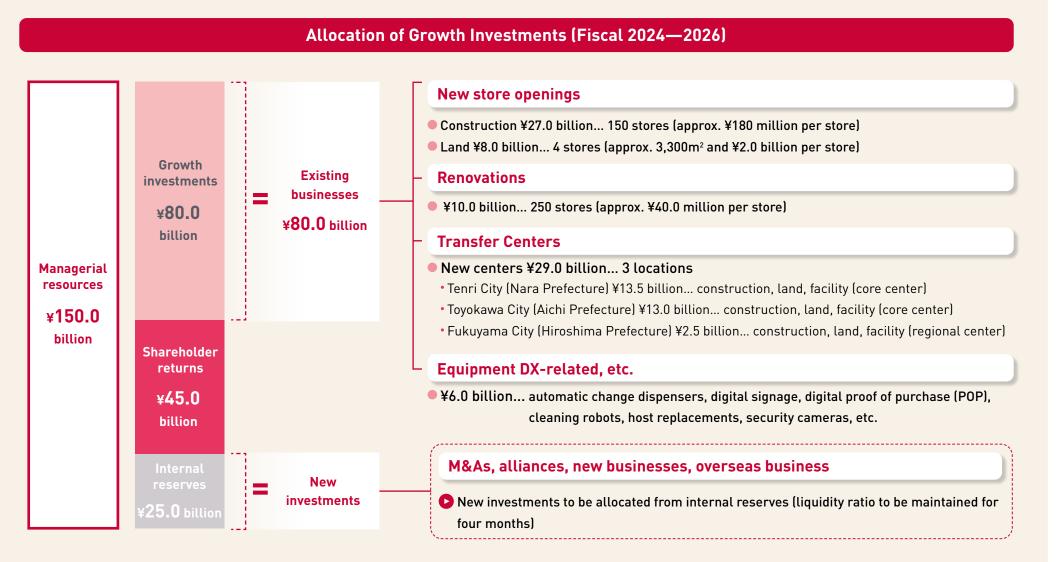
Ratio of managerial resources allocated to growth investments ${\sf Approx}.\,50\%$

Key Investment-Related (Planned)

- Investments in new store openings (buildings and land)
- Investments toward strengthening foundation
- Investments in Transfer Centers and E-Commerce Centers
 Investments in store renovations
- Investments in systems and human capital



Growth Investment



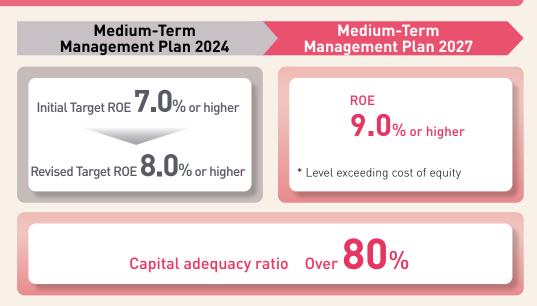


Internal Reserves and Capital Efficiency

Internal Reserves Policies The Shimamura Group will maintain sufficient funds on hand for flexible response in regard to M&As, alliances, investment in land, etc., in addition to preparation for risk such as an economic recession, and establish stable financial foundations. Medium-Term Management Plan 2024 Medium-Term Management Plan 2024 Liquidity-on-hand ratio Approx. 4 months

Capital Efficiency Policies

- To increase corporate value over the medium to long term, we will conduct management rooted in our balance sheet and mindful of capital costs and capital returns, review our business portfolio, and allocate managerial resources appropriately.
- To achieve sustainable long-term growth, we will avoid pursuit of excessive short-term profit in favor of suitable return on capital toward our mission to build a "good company" for all stakeholders.
- We will leverage active dialogues with investors to refine our efforts toward suitable return on capital, guided by the premise of maintaining capital returns that exceed capital costs.



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Measures to Conduct Management Mindful of Capital Costs and Stock Prices



87) **しまむら グループ** Medium-Term Management Plan 2027

